IDENTITY CRIME IN AUSTRALIA

Estimated **annual costs** of at least **$3.1b** to individual victims, business and government agencies.

**ID crime** is a key enabler of serious and organised crime. Used to facilitate **retail fraud, financial crime, money laundering, drug trafficking and terrorism.**

Most victims lose **$300 or less** per incident, but this can range **up to hundreds of thousands or even millions.**

**Victims of identity crime** spend an average of **34 HOURS** repairing the damage caused.

- Individual victims experienced financial losses totalling **$500.5m** in 2018–19
- **Theft or hacking of a device** was the most prevalent way in which personal information was obtained in 2019 (30.3%)
- **1 in 4 Australians (24.6%)** have been a victim at some point in their lives
- More common than robbery, motor vehicle theft, household break in, or assault
- **Non-financial impacts to victims**
  - 15.4% of identity crime victims suffered mental or emotional distress
  - 20.4% refused credit

**IF YOU BELIEVE YOU HAVE BEEN A VICTIM OF IDENTITY CRIME REPORT THE MATTER TO YOUR LOCAL POLICE**

Or if it occurred online, report via ReportCyber at [www.cyber.gov.au](http://www.cyber.gov.au)

Contact IDCARE: call 1300 432 273 or visit [www.idcare.org](http://www.idcare.org)

Contact the identity credential issuing organisation