



IDENTITY CRIME IN AUSTRALIA

Estimated **annual costs** of at least



\$3.1b

to individual victims, business and government agencies.

ID crime is a key enabler of serious and organised crime

Used to facilitate **retail fraud, financial crime, money laundering, drug trafficking and terrorism.**

Most victims lose **\$300 or less** per incident, but this can range **up to hundreds of thousands or even millions.**

Victims of **identity crime** spend an average of...



repairing the damage caused.



IDENTITY CRIME

is one of the most common crime types in Australia

- Individual victims experienced financial losses totalling **\$500.5m** in 2018–19
- **Theft or hacking of a device** was the most prevalent way in which personal information was obtained in 2019 (30.3%)

- **1 in 4** Australians (**24.6%**) have been a victim at some point in their lives
- More common than robbery, motor vehicle theft, household break in, or assault

Non-financial **impacts to victims**

15.4%

of identity crime victims suffered mental or emotional distress

20.4%

refused credit.

68% of victims either did not report the misuse of their personal information or told a friend or family member.

25.1% police wouldn't do anything

12.6% too embarrassed

19.3% didn't know where to report

12.5% did not report the incident to an authority because they did not know it was a crime

IF YOU BELIEVE YOU HAVE BEEN A VICTIM OF IDENTITY CRIME REPORT THE MATTER TO YOUR LOCAL POLICE

Or if it occurred online, report via **ReportCyber** at **www.cyber.gov.au**

Contact IDCARE: call 1300 432 273 or visit **www.idcare.org**

Contact the identity credential issuing organisation