



# IDENTITY CRIME IN AUSTRALIA

Estimated **annual direct costs** of at least

**\$2.1b**

costs to individual victims, business and government agencies.



ID crime is a key enabler of serious and organised crime

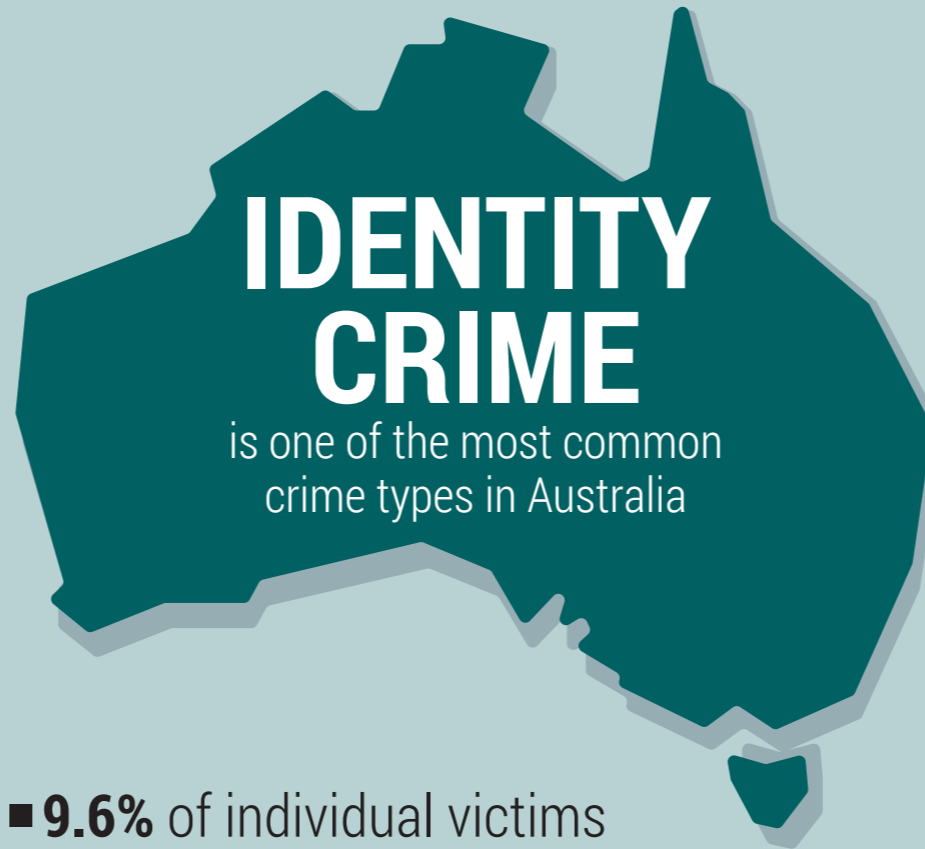
Used to facilitate **retail fraud, financial crime, money laundering, drug trafficking and terrorism.**

Most victims lose **\$150 or less** per incident, but this can range **up to hundreds of thousands**

Victims of **identity crime** spend an average of...



repairing the damage caused.



- **9.6%** of individual victims experience financial losses totalling **\$235m** in 2015–16
- **Telephone scams** were the most prevalent way in which personal information was obtained in 2017 (**24.9%**)

- **1 in 4** Australians (**25.2%**) have been a victim at some point in their lives
- More common than robbery, motor vehicle theft, household break in, or assault

Non-financial **impacts to victims**

**13.3%**

of identity crime victims suffered mental or emotional distress

**10.6%**

**1 in 10** wrongly accused of a crime.

**67% of victims** either did not report the misuse of their personal information or told a friend or family member.

- 22%** police wouldn't do anything
- 17%** too embarrassed
- 21%** didn't know where to report
- 16%** did not report the incident to an authority because they did not know it was a crime

**IF YOU BELIEVE YOU HAVE BEEN A VICTIM OF IDENTITY CRIME REPORT THE MATTER TO YOUR LOCAL POLICE**

**Or if it occurred online, report via ACORN** the Australian Cybercrime Online Reporting Network at **www.acorn.gov.au**

Contact IDCARE call 1300 432 273 or visit **www.idcare.org**

Contact the identity credential issuing organisation